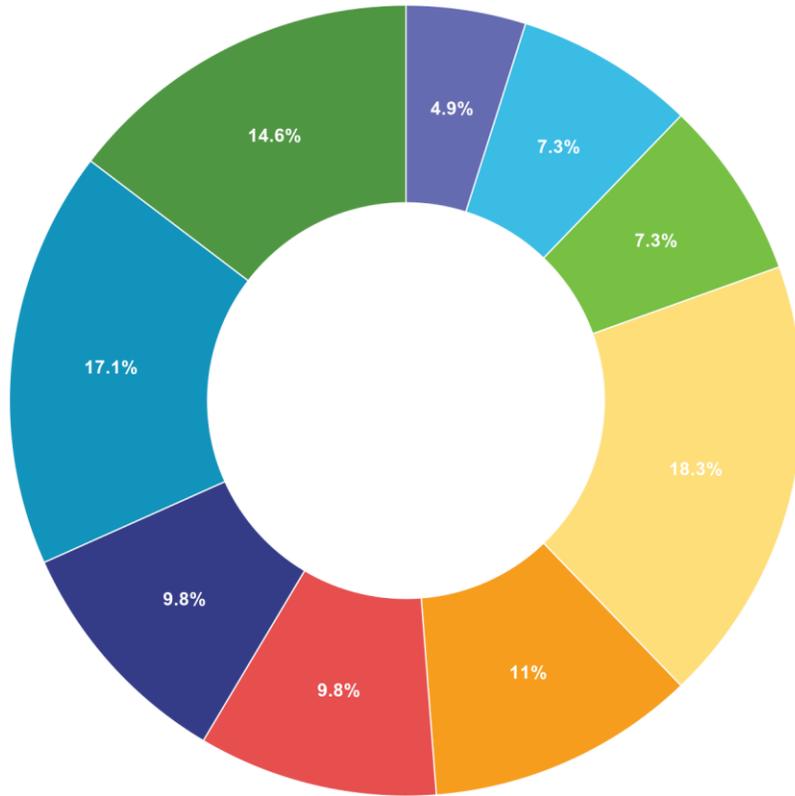




Parents Remote Learning Survey Outcomes

**Spring term
January 2021**

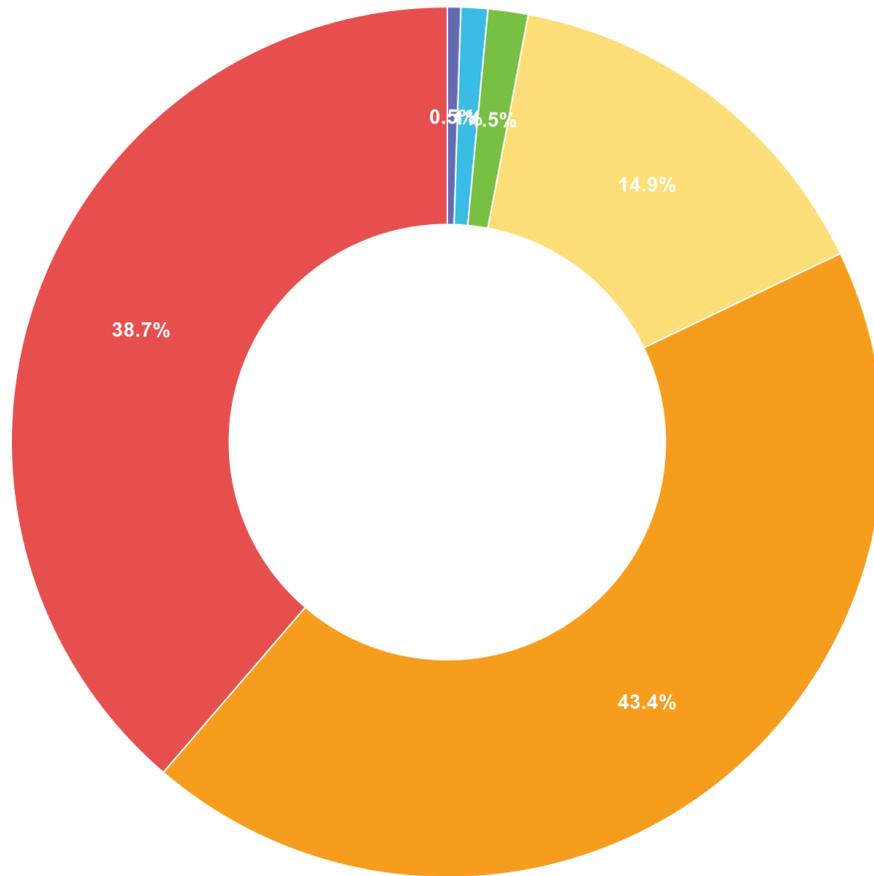
Q1 Which year group is your child/ren in?



Responses	82	Answered	82	Unanswered	Totals
		Choice			
●		Childrens Centre			4
●		Nursery Class			6
●		Reception Class			6
●		Year 1			15
●		Year 2			9
●		Year 3			8
●		Year 4			8
●		Year 5			14
●		Year 6			12

Q2 How do you feel about our remote learning offer.

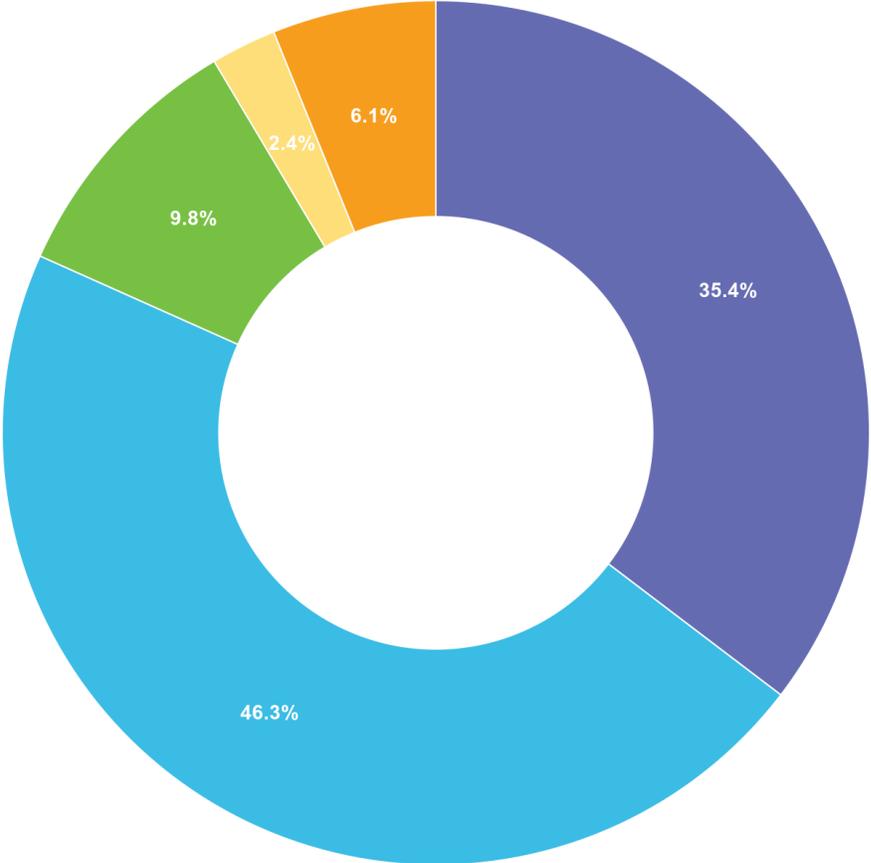
Rating



Responses	82	Answered	82	Unanswered	0	Rating Average	5	Satisfied	
Value		Label				Rating	Total		
● 1		Very Unsatisfied				2	2		
● 2		Unsatisfied				4	2		
● 3		Somewhat Unsatisfied				6	2		
● 4		Somewhat Satisfied				60	15		
● 5		Satisfied				175	35		
● 6		Very Satisfied				156	26		

Q3 Does your child/ren regularly engaging with the remote teaching and learning offer?

Multiple Choice



Responses	82	Answered	82	Unanswered	0	Totals
Choice						
● Strongly Agree - (completes all work set)						29
● Agree (most of the work set)						38
● Neither Agree or Disagree (about half of the work set)						8
● Disagree (less than half of the work)						2
● strongly disagree (very little and sometimes none)						5

Q4 What is going well with the current offer from the school?

Essay

Responses 82 Answered 82 Unanswered 0

Response

The teacher support online is quite helpful.

The current online google classroom has been fantastic. The teachers and the TAs plus all the staff have been doing exceptionally well. I feel that I am not worried any more about my children learning.

Interacting with peers and the level of work achieved.

Pre-recorded lessons and the phonics he gets to listen to his teacher

my son it is really happy when we do new activities from the school .

We have not been offered any remote learning

It's good the Google meets encouraging

School gives us three days which is very helpful. Gives boys a change to see peers and teachers. Some for of normalcy; plus give me a chance to do shopping and cleaning. Plus that added time for myself.

They are getting the learning that they need.

Teachers are doing a great job threw out the hard times we are facing

Easy to access work program, challenges work for kids

I'm very happy with x being set tasks that are more suitable for his level of understanding. It makes it easy to get x engaged with his work.

This time is better because it has got a live lesson, homework needs to be completed on time and a comment on the work replied on time.

Its all good for now

Response

It is helping to keep them engaged at home and keeping their spirits high by interacting with their friends and teachers.

not much - digital resources are not formatted so require rewriting or printing instead of being able to edit it on the document

Both my daughter going in to school as well as home learning

enjoying live sessions,

The school is work hard to get the balance right. Its different thought for my different children. The HT making sure it keeps good and getting better everywhere.

Year 5 is learning well

They do there work and cover everything they would've done at school.

Work is lots and adults check-up why if not there which is helping me to get them going sometimes.

Lots of activities and things to do. Easy to supplement the online learning with things around the home.

good, it's of support and help for the children. teachers work very hard and help when they can.

A few things that are helping to strengthen the development of children

I appreciated the hard work you put to this but our little one doesn't like online studies so much

The google meets sessions

I like the nursery. My daughter enjoys it and the teachers are engaging.

Nice meetings, my child is at least learning something new.

Face time with the teachers, feedbacks for submitted work, the awards/certificates acknowledging and celebrating the children's effort and good/hard work and effective communication.

Teachers are doing their best with online learning, I can't fault them in any way.

Getting on well with using laptop and not as anxious. Miss A and Miss B are fantastic

Face to face provision

Response

I love that there is live lesson everyone day consistently with a timetable. Even better guided reading in their tables ever other day I acknowledge that Robert Blair Are providing a learning experience many schools are not.

It is good that my child can talk to the teacher online

I like when children join and listen the teacher and after they know what do to on their independently work.

the current offer has been great

A wide range of activities. Pre recorded video with activities. The video are really good. x is really engaged. x enjoyed the attention builder videos made by x

that the teachers are help us if we are not sure about the work .

x is learning to complete work indepedently

They are doing the core subjects (reading, english and maths) but sometimes misses science and topic (rarely)

The school provides well structured learning for the children to follow and guidance if they needed help there's always someone to aid them.

The online learning and the teachers are always there to answer their questions. The teachers always get the work done in a set amount of time.

good live session and interactions with teachers and students

Very engaging ideas from children centre

We still feel involved and the staff have been very good at making us feel connected

The live session keep the kids motivated and some form or normality going. Gives structure and routine and class teacher and ta are available if needed.

Sending learning pack to kids it help them to take the lesson more serious

we are happy the way ms x is teaching and representing the school work ,my son is doing well.

By sending learning pack to student it help them a lot

My daughter teacher is very good but my daughter doesn't like to be online

Clear lessons with good explanations . Great variety of content including g physical and for well being. Great use of links to other content to support . The school and staff have been very flexible to suit my particular child's needs.

Response

My child can get extra support when it is needed and the staff are very considerate of current problems

I'm very happy of how well his do and engage

The google meet to explain exactly what the work is and how to do it.

I like hoe teachers are online before every lesson to explain the work the children need to do.

Kids are doing well and teachers are doing a great job

The children learning online every day

The Interaction with his class and teachers on video.

Communication from teachers is great, love the daily schedule- helps to organise our day!

The main thing is when send work to children please send a video or the teacher should read the information for the children or stay online for the children till they finish the work they have to do

The work is fairly easy and set out very well!

Live lessons, I feel these are very important and it is brilliant that students can stay on if they need extra help

Vast majority of work

The children are always learning online

my full support is going well. if i am not able to sit and support my child he looses concentration very quickly. i know you want these children to be independent with their learning but i feel that children who have special needs, autism need extra support and staff often forget this.

The teachers are very helpful and understanding, working in a very difficult times

Excellent live lessons and work provided.

there is work to do for my child. Its a bit worksheety and easy stuff they done last year, so they don't always want to do it.

The tapestry posts are really good.

School is doing well explaining work over google meet and great to have PE coaches involved

That I can see my son progress plus I can give him the one on one assistance he very much needs

Response

The work load is not too much and they are given enough time to do the class/home work.

The live lessons are really good.

We are very grateful to all staff and the work they are doing.

It's varied and engaging and the right length for our son's concentration span. Often it acts as a springboard for conversation or creative play.

The live sessions, communication and children being aware how to mute and unmute themselves

Different activities. Fun and engaging.

Ive been able to recieve a laptop for x learning and since then shes excited to do online learning

Live class meetings,

Our teacher Ms x explains the work really well when we join the class meetings.

Q5 Is there anything you don't like about the current remote teaching and learning offer?

Essay

Responses 82 Answered 82 Unanswered 0

Response

Children do not seem fully engaged. Teachers cannot see children when presenting so asking questions to individual children takes longer

Don't explain work properly and never answers back to private messages. Always have to ring the school to get her teacher to ring me

It obviously not the same as the school but the school is doing well

Nothing specific. Everything seem to go extremely well.

When teachers are not responding to the private comments !

Google documents like my son in year 2 is a better facility then tapestry

when you propose something from YouTube it is difficult stop watching for my son

Not received so can't judge

No everything is fine

At times for any reason; no connection or appointments. We may not to be online at the set time of the tutorials. If it could be recorded and left for later viewing that would help a lot.

Less screen time so they don't forget how to write.

i believe there should be a little bit more homework for year 5 and above

No that I can think of

It is hard to keep jack on task.

We never know if my child is doing enough learning as per her level, we do not have enough books as before to read and less engaging for them.

for year 5 i think its all good

The new homework style doesn't give anything for students to actually learn academically which is the most important thing at the moment as students are seriously falling behind because of Covid-19.

Response

lack of editable documents

No there is nothing I think it works

no its fine.....

other than remote learning not being effective as in person learning, no

If only less on screen.

More talk to Us and the children about how they are doing, if work is ok and how to help them and why they are learning thing with things to do what has be learnt.

Everything has been good so far. Maybe if they had printable sheets for colouring, writing or numbers.

no, it's very good and lots of learning

The amount of extra work that is given

Nothing I don't like

Less homework for year 6

More variation and practical activities i.e. Arts and craft. And less youtube links. We seem to receive the registration notification 24hrs late. Overall it's okay.

I would prefer the school, because they can talk with their freinds, they can interact, and they can feel some fresh air.

No. Learning in school in person would be ideal but with the current circumstances, Robert Blair School staff make it condusive for children to learn remotely.

No, I am satisfied with everything

Sometimes the schedule isn't maintained, which I understand the reasons for , but means I can't help her to log in and she missed the class or is late

It's just really hard for us to engage with it with work commitments

Maybe get rid of homework for now and homework set is to complete any task that hasn't been completed during the week

Am sitting with my child all lesson

Everything is well, except sometimes for children is better to get some works on sheets. For example Handwriting, this is good as they can avoid staying on screen.

Response

there's nothing wrong with it

I don't think the PM registration is necessary but I understand it is good to keep a routine. If possible at all to set all the work in the morning so I can organise myself and change the order.

no we don't we like it

lack of physical education

Nothing it's really good

The fact the children are not in school and not engaging with their peers

It's just a bit too much sometimes and in a way it's also good because you have a lot of time with their family.

none, just more time needed for students to complete work. live session to be spread out

No its all good, thanks

Everything is going well

I think it's being delivered the best it can be in these circumstances

The kids keep sitting behind pc screen but there're mine is away . they are not concentrate

NO everything seems well now.

Sometime website crash would be not easy to login

Im not happy with the work sheet online if they can give us a package it will be better and much easier for me to push my daughter to do it

For my particular child the amount of live class meetigs has been challenging .However I realise that for others they are very productive and positive

Lack of social interaction with other children

Not at the moment that ican think of it

Maybe a little less work as the children have to fit a lot of stuff in during the day and it's not possible to fit everything in like they would at school as they loose concentration to keep going

I feel some of the work being set it of a high standard. Children's I.E.P'S need to be considered aswell as their learning level

Some of the work for year one can be difficult and need support from parents all the time and as a parent working from home it can be hard to keep up with that

Response

No , everything is going good.

He is not doing a lot of handwritten work

Some times theres a little too much work for us to complete

Activities send out like writing about something or someone send the child more videos otherwise the parent has to sit down and read the information for them

I am finding it quite difficult to keep up with all the meetings and work whilst trying to look after all 3 children and keep up with my other duties it seems like alot!

I think the children should not have to do homework as they are working very hard all week

There is nothing we do not like

No, everything is going good.

could staff be reminded that some parents are working from from so if they miss sessions and parents apologise these staff member need to acknowledge why they missed the session.

We like the current remote teaching

No, I am glad that my child is still able to access school remotely

more thigs to do with them at home, make and play. To know what i can do with them but not everything. They cant do a lot by themself

I am happy with the current remote teaching !

Add bit more of stretching and mindfulness at the start of the day.. and have a bit more time to do the work.

That's some of the work can be to advice for my son as not all kids can catch on to things as quick as other kids ...

The phone call from the TA is too much

The amount of work set is for a normal school day however, we are all at home, we have other children and other commitments. The pressure families are under needs to be considered

Setting the children homework on top of homeschooling 5 days a week is not great for the children's mental health it's hard enough for them not going to school and I feel they need a break on weekends

No - our only difficulty is trying to fit it in around our own work! But the fact that it comes in short bursts makes that a lot more achievable.

Response

How often children are expected to be online. It's very intense for my child, he doesn't enjoy being stuck to an iPad

No, I am happy with the provision

All is ok at first was hard but now easy to get to it

For current situation I think it's fine

Everything is going well, our school Robert Blair School is very well organised and set with the remote teaching and learning.

Q6 How would you like to see the school develop the remote teaching and learning offer further?

Essay

Responses 82 Answered 82 Unanswered 0

Response

For the whole thing not to be so intense

More communication from all the teachers and help from the teachers as most parents don't know what to do and don't have the time to do it all. There is too much work for the kids to complete everyday.

Less screen time as the children spend most of the time online

No live session in the afternoon. More video lessons would be good in place of some live ones.

Teachers to follow SEN plans for individuals to reflect on their work

Some communication from the school but not a lot need more communication from the teacher.

By making sure the portal for submitting any completed homework is easily accessible without the need to ask for permission all the time.

Less work rather than lots of work ! Too much pressure for the children to keep up

Maybe some live lessons or a video prerecorded lesson so they can see their teacher Some resources printed out like work sheets especially for phonics

sometimes could be funny a zoom meeting with teachers and babies for sing and dance all together

For parents to be called to confirm if they are active or not

I think there doing a good job already

For Reception the Tapestry can be a bit overwhelming. I find it difficult for my child to engage. He keeps asking to see his peers and teachers like his sibling does on google classroom. Something more interactive

Less screen time and more writing on the book

more of a 1 to 1 with students

Response

Offer a more challenging set of work

I think it is fine at the moment

If you support us with more links and books that she can read online or if you give us what sort of books is good for her level also if you give them an assessment to know if they doing well.

will be happy with anything

Going back to the old homework style but also mixing the new style along with this so students can have a fun activity whilst also having the chance to improve their academic ability.

create docs that children can actually use, not convert to google docs and it cannot be written on

Maybe a weekly timetable for parents to be look at so they can get involved where they feel they can.

.....

perhaps run live lessons the entire day

Less screen time and more writing.

More time to work when we can because we are working and doing learning and work. Maybe more days/night to finish than just then.

Answered in previous question

i need to learn more to help my child. after covid help in school to learn more about the google class. i work so not in the day or tell us where help is for me to go.

More details on how a piece of work should be completed

Nothing that I can think of. I think we need a live talk with our son and his teacher.

A bit more work for children

Maybe a project that you do slowly over a few days? Not sure really? My daughter is two and a half.

A bit more work because my child is finishing the work way too early.

More google slides assignments (tasks to be completed by typing).

Response

It would be nice, if somehow possible, for children to engage with the teacher in a small group with camera on, in order to keep the familiarity with teachers and peers and experience being in a group, even if it's just virtually.

1:1 sessions. Pointers to other assets - we are surprised that none of the BBC content is linked to for example?

More links to good online provision/assets Videos of the adults, delivering content

Can't think of anything I am very much happy with it. If the remote learning is long term maybe some resources that are printed especially in the early years like my son in reception not all parent have access to printers or have the time

If you can give some worksheets like the first lock down

I don't have anything for now.

just keep doing what your doing

Using SEESAW so the child could type and draw straight onto the tablet. Some days not using the computer but getting some work on paper. Too much screen time.

to kick us out of the meet

You guys could make more meetings and student to teacher interactions.

Maybe carry out one-to-one with the children once a week and check on their feelings and their well-being

So far they covered everything and less on screens and more writing. Same work but away from the screen.

long live session and teaching

Maybe some face to face zoom calls

I think the current provision is good enough

Maybe some type of play time /break time Google meeting that the children can use to speak with class mates and socialise as they would do normally.

Teachers doing amazing job but still need to encourage kids to concentrate by asking them regular question. When the teacher not communicate with some student for long time during remote learning the student lose concentrate and interest for lesson

Response

Yes, for me when it come to my children being save staying home knowing them they are not meeting lots of other people in school my worries are less , at the same time my son missed his friends being normal and go to school everyday .

Some kids they don't concentrate on the lesson they keep seeing the screen but they're mine is way

To make the lessons to be more clear

I would like to be sure that all pupils had access to affordable Internet and tablets

I couldn't say I, I'm not sure anything else is needed

To answer they reply and explain more in the subject

Explaining the work set further so that parents are not having to go through the work again

By children having the appropriate level of work set for them

I'm quite happy with all the support they get so far they all doing well.

Make the classes more longer .

Maybe some fun games/bounding sessions to maintain relationships that they would have during lunch and break

Not sure, we are really happy with the support and help we are receiving from the teachers in year 3

Being more the for the children for each activity they are doing. At least half an hour for activity they give to the children the teachers has to be there for them

In the maths and english links Ron really struggles to pay attention so I try to stand by him as much as I can to be sure he is behaving! But he doesn't listen I then have to explain all the work myself and do with him! It would be easier for me to i

I think they are doing an amazing job and nothing needs to be improved

I think you offer enough learning

I think the lessons should be more longer.

to maybe have more sessions where the parents can ask question and query any concerns they have that are not private and other parents may need the support but dont know how to ask for help.

So far I don't know what more could be done

Response

It is going well so far, no comments

teacher to talk to me sometimes, its not much like some chilrens where they talk a lot.

It would be nice to see teacher's voice or video of them saying hello/ singing/ reading books. Children would feel happy to see their teachers.

singing and music and a bit more time doing exercise with the PE coaches

Nothing I can think of at this time

We would like to have work books

More practical fun activities in the afternoons that all the family can take part in. For example: Yoga, painting, insect hunt, what a David Attenborough documentary, go for a walk. Things that don't involve sitting at a computer.

The work being released in the morning so parents who are working from home can manage their days better.

I don't think there is anything missing

One to one lessons where needed if possible

Printing timetable with visuals and tips to develop independent learning. Log in book to see where the children is at (now) and see his progress. Like an online chart

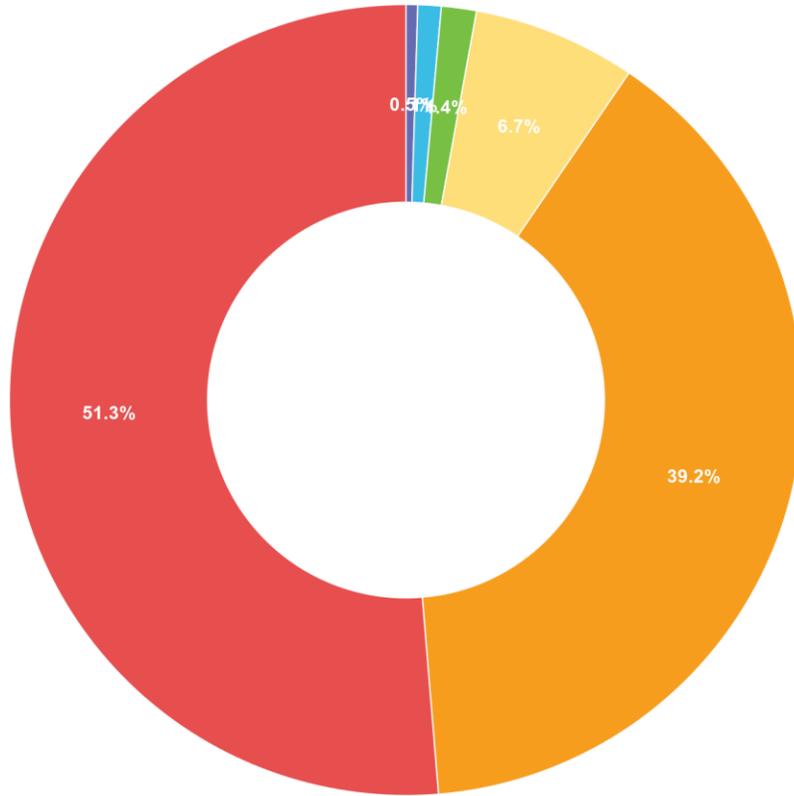
I think everything is fine for this age group

I like everything the school is doing

Everything is set good and well organised.

Q7 I am happy with the communication with my Childs class teacher and/or the adults working with them.

Rating



Responses 82 Answered 82 Unanswered 0 Rating Average 5 — Satisfied

Value	Label	Rating	Total
1	Very Unsatisfied	2	2
2	Unsatisfied	4	2
3	Somewhat Unsatisfied	6	2
4	Somewhat Satisfied	28	7
5	Satisfied	165	33
6	Very Satisfied	216	36

Responses

Sometimes they reply to private messages which is great but they don't always reply back

We get several live lessons with the teachers so we're able to talk to the teachers if we need to and also we're able to leave a private comment to ask the teacher to contact us if needed.

The teachers of *x and x* and their TAs have been approachable and communicable all the time when required and there has never been any significant issues regarding that. They made the online portal equivalent to classroom.

Interacting with the children and able to ask questions when unsure.

Phone calls and available through the chat

Nothing the teacher does not communicate at all you have to ring to get a response.

when I ask something they replying

Can't judge as not been offered

Google meets and the text bar

I can email readily with any concerns, SENCO and all the staff associated with my children's learning

They are getting the learning they need

I think the communication is going well

Easy to communicate with teacher and access to resources.

The daily zooms are great

I can ask question if I have through their classroom

They are being able to interact and work on activities as a class despite learning remotely which has been impressive and especially engaging for them.

can talk to them after any lesson

The phone calls and being constantly updated

I am not quite sure, yet to communicate

It's going well and they are having a communication, the teacher is always there to answer questions and on time.

Lots of work. Lots to do, being busy, learning is good.

They are very good at replying to the observations I add to the tapestry

lots of work, tells what is good work and what is next

It takes a while for the teacher to respond

His teacher is amazing person

They talk can and ask questions and have easy an easy way to communicate if struggling

They have kept us up to date with phone calls and letters.

If they need help, they can easily ask the teacher. I have seen a button to 'raise hand' which I think helps.

Teacher had been alert with my child's development and I notice she is also the same with other children. Now, *Teacher* taken over very smoothly. I am impressed with how the children respond to her during classes and how patient she is conducting.

Teachers always engage in observations uploaded by me regarding my son's work with comments.

Replies to messages on G Classroom

Tapestry and phone calls

Contact everyday for year 2 and lessons in reception

They are online when you need help

I am very happy and she always listened our concerns or our ideas regarding a better way for our children.

I receive telephone calls from the teacher

Approachable teacher and friendly.

I can understand how my teachers explain

X is staying engaged

Yes it's good however not good as in the classroom

The live sessions and the feedback to the teacher gives

She's always there on the class

we get regular update

Good feedback and regular updates

Friendly, inclusive and regular. I'm also always able to get in touch with Danielle and she gives me answers quickly

Lives sessions and extra help offered where needed

As I mentioned earlier The teacher must encourage kids to answer at least 3 times during the lesson otherwise the kids I feel boring and they are not concentrate on the lesson

communication, getting his turn to answer questions, getting a support that my son needs .

The teacher is doing hard work to let all kids get the knowledge they need but it still need to be improved more as possible

She is well communication with my daughter

I am able to have a chat with her if I have concerns or questions. She listened to concerns and made adjustments for my child's remote learning

They are always making sure the children know what they are doing and always give feedback

If I can get text or call about how his doing

Fantastic teacher is very accommodating to the children's need

I like how they comment on the children's work with words of encouragement

If we have any inquiries we can ask straight after the class meeting or message privately so communication is really good.

She answers all my questions and she helps the children during the online classes.

Always great communication, teachers always answer any query quickly!

Talking is going well but when you ask something like I asked for my child the school said I have to wait or they still didn't respond

x gets half hour 1 on 1 quality time with his teacher which is brilliant!

Live videos, my daughter always asks questions and stays on when she needs help

Phone call and comments made

She answers all my questions, and she helps the children during online classes .

I like the fact that she rings me and asks if everything is ok and writes back on google classroom. I feel this is very important.

Remote communication and getting help

Lots of help from the school if you need it. You are all doing very well and helping us a lot.

Always ready and available

Sometimes they will help me.

Some of the Teachers come quickly.

Phone calls are working well.

Most things are going well

She's easy to talk to

They give feedback on my child's work and I've had a call from them too.

Regular friendly messages accompanying set activities, responses to comments, phone calls

They returned my message when I requested a call to explain my concerns with my child not being able to be online all day

Weekly call. Approachable staff.

When posting online the communication is quick and responsive

Google classroom meeting

ADULT explains the work that is set very clear and my daughter *ANON has* picked up very quickly, the way she teaches is amazing.

Q8 What is working well regarding communication with your child's class teacher?

Essay

Responses 82 Answered 78 Unanswered 4

Q9 What is not working well regarding communication?

Essay

Responses 82 Answered 82 Unanswered 0

Response

I feel communication over the phone will be more beneficial one a week or every 2 weeks for the teacher to call.

Never gets back to you, you have to wait and long time and then don't explain the work properly so you can't do it.

Nothing. The teacher works hard and is quick to get back. Sometimes at night when I can talk to them.

I can't think of anything at the moment

Nothing specific. Things seem to be working very well at the moment.

Not responding back to private comments

I can't think of anything

Sometimes the website doesn't work very well, we receive the notices very late.

No communication has happened

Internet connection.

At times after a tutorial and the set work may be a bit challenging it's a bit hard to communicate or get immediate assistance with the required work

Less screen time more writing

a full day in school with all the children together in a class

Nothing I can think of.

Nothing i can think of

she doesn't get called on enough in live lessons

Nothing at all is not working

Teacher isn't clear with the instructions set on the tasks therefore, if a child needs help after a meeting, they're not able to and parents/guardians are left confused on how to help.

more regular 1 on 1 touch is needed

I do feel a little more contact could go down well

Response

I haven't communicated yet

Nothing really for me

To be able to talk more and ways to share than just on the Google class place.

Everything is good so far

nothing, all is good

Too long regarding class teacher interaction

Nothing wrong with the communications

Nothing really I think it's fine

Not applicable. No issues

Sometimes my child can't join a meeting because of the connection, and also sometimes the teacher can't hear the question/answer, because the microphone isn't working properly.

Small matter but at times, it is the technological error. Going online can have some signal interference or even delays.

Everything works well

Not applicable

Not applicable

I cannot think of anything

Homework plus class work

I don't have anything that is not working well regarding communication.

i cant have access to the teacher straight away

Sometimes the office does not communicate well with the class teacher. For instance, at the beginning the class teachers and the team did not know which days Ibrahim was supposed to be in. But I understand with the lack of staff and covid. No pb

teachers and the way they explain

It's not good as the classroom

So far it's all going well

Response

Sometimes there might be some internet connections and if we call the school they answer quickly.

everything is all working

Nothing, all is good thanks

Everything is working well

My only negative would be the use of homework at this time. Normally parents would help and guide with homework but I feel weekends and evenings are needed to catch up on what has been put aside during homeschooling

Website sometime doesn't allow us to login

sometimes network issues

As I mentioned earlier website sometime doesn't allow you to login

Some time she is put her hand up but she is not calling her name

I have had no issues or problems with communication at all.

There is no direct private message for the parents to the teacher

Less communications.

Everything is fine no issues

I feel there's nothing going wrong

So far nothing to complain about.

No, everything is going well.

Maybe an update on how the teacher feels they are coping with online work, and if extra is needed in areas of improvement and how I can help them with that at home.

Sometimes children clog up stream, but teachers do remind them regularly to not!

I asked the Teacher to send the resources for my child by post and no one responded for that

The communication is very good however can be too much

I think everything is working well

There is nothing not going well

Response

No, everything is going well.

The school is doing just great. I get the help I need and the live assemblies help to keep

When a question is asked and no answer has been given back by Teacher.

So far it's been going very well

Nothing just yet....

They don't talk to me much about what I can do. I don't know how well we have done is ok or wrong.

I am happy with the communication we have through phone calls.

Not having communication for parents other than via google classroom

My internet has been playing up the last few days but apart from that nothing else

Too many phone calls from the TA

I would like to receive a call at least once every 2 weeks.

A lot of the time my children cannot access meetings or keep getting kicked out

It's working very well

Apart from previously mentioned, all is well

The app is not working at times

All is working well regarding communication

We can't talk face to face

I am happy with everything.